Patrick Klein

4700 Old French Town Road #24
Shingle Springs, 95682
Patrick.klein@sbcglobal.net

Experience:

Employer: El Dorado Community Health Centers (EDCHC)
Address: 4212 Missouri Flat Road
City, State: Placerville, Ca. 95667
Dates Worked: 11/18/2023 – Current
Job Title: Program Development Director
Supervisor: Caleb Sandford **Contact:** (530) 748-2332

Responsibilities:
In my role as the Program Development Director at EDCHC I work with the executive team and report to the CEO. I am responsible for providing leadership in creating and implementing programs. The programs are evaluated regularly for effectiveness and improved where necessary. It is my responsibility to keep up with trends in the industry to shape new programs and ensure they adhere to applicable laws and regulations as well as the mission of the organization. The role often requires me to manage the work of several employees who are involved in carrying out programs, and includes responsibility for hiring, supervising, and evaluating these employees. At times I supervise the work of multiple teams and leaders and manage program budgets, obtain funding, and identify new funding sources. I work well under pressure and am accustomed to overseeing several programs at once. Currently, I am responsible for the Specialty Telemedicine Program, Mobile Dental Van program, Mobile Health program involving the mobile medical unit, and the establishment of our new Eye Care Department. In collaboration with the Executive Director and Finance Officer, I help manage capital campaigns, engaging and collaborating with FQHC partners and capital campaign firms as needed. I currently oversee the management of five grants covering a variety of services provided by our centers. During the COVID19 Pandemic I was responsible for the planning, coordination, and operation of large public immunization clinics hosted by EDCHC.

Employer: California Primary Care Association (CPCA)
Address: 1231 I Street
City, State: Sacramento, Ca. 95814
Dates Worked: 02/14/2010 – 11/01/2013
Job Title: Associate Director Health Center Operations
Supervisor: Ginger Smith **Contact:** (916) 440-8170

Responsibilities: Coordination of Emergency Preparedness Planning with CPCA member organizations, California Emergency Medical Services Authority (EMSA), the State Public Health Department, and local public health jurisdictions. Responsible for the development of emergency/disaster preparedness tools for use in the development of community health programs. Promotion of partnerships to increase coordination and evaluation of countywide disaster services systems as they related to CPCA membership. Helped to formulate, plan, and conduct statewide emergency exercise in collaboration with the California State Department of Public Health, California Hospital Association, and California State Office of Emergency Services. Developed tools for Emergency Operations Plans and Continuity of Operation Planning. Provided instruction and conference presentation of materials for CPCA at Federal, State, and local conferences and training seminars.

Employer: El Dorado County Health Services Department, Public Health Emergency Preparedness Unit
Address: 921 Spring Street Ste 7
City, State: Placerville, Ca. 95667
Dates Worked: 01/01/2007 – 02/01/2010
Job Title: Health Education Coordinator (Emergency Planner)
Supervisor: Chris Weston **Contact:** (530) 621-6252

Responsibilities:
As a Health Education Coordinator in the Public Health Emergency Preparedness Unit, I was responsible for the development of departmental emergency/disaster preparedness programs and the increased coordination and evaluation of countywide disaster services system as they relate to public health risk and grant funding requirements. I utilized my knowledge in the federal, state, and county policies, plans, and guidelines of emergency/disaster management as they related to public health risk and interoperability within the healthcare community. I developed long-range training and exercise activities for the Public Health Emergency Preparedness Department in accordance with Homeland Security Exercise Evaluation Program (HSEEP). My duties included consulting with departmental, city, county, state, federal and private agency representatives to develop multi-disciplinary and multi-agency approaches to the provisions of emergency services in a public health emergency. I served as a contracted emergency services planner for Alpine County Public Health and assisted in the planning and activation of community shot clinics. I represented the department through speaking engagements as directed and completed grant applications for the Public Health Department. I utilized my knowledge in the use of the Incident Command System (ICS), Standardized Emergency Management System (SEMS), and

National Incident Management System (NIMS), and applied the protocols of emergency management and collaborations with regional, state, and federal agencies.

Employer: USAA Limited
Address: 4th Floor Fitzwilliam's House, 10 St Mary's Axe
City, State: London, England. UK EC33A 8AE
Dates Worked: 07/01/2003 – 04/30/2007
Job Title: IT Manager
Supervisor: Michael Lange **Contact:** 011 44 20 76551800

Responsibilities:
As IT Manager I was responsible for managing, planning, organizing, scheduling, coordinating, and controlling all resources that provided or supported information technology, data processing services, and communications for the business operations. I provided leadership in the resolution of system interruptions, managed change in the technical environment, and coordinated vendor/third party services. As the manager I consulted with business partners to ensure that technical support services met operational goals as efficiently and effectively as possible. My responsibilities also include the provision of technical direction in operational emergencies and recoveries. This included participation in planning sessions involving emergency processes, equipment, hardware and procedural changes to fully exploit information technology solutions and ensure that industry best practices are implemented. I assisted corporate support teams with the change management system and scheduling tools to facilitate system backups and upgrade tests. My daily activates included the creation, maintenance, and deletion of logon IDs, telephone system station and voicemail accounts, and the addition and removal of agents from the Call Management System dictionary.

Employer: USAA
Address: 2241 Harvard Street
City, State: Sacramento, Ca. 95851
Dates Worked: 05/06/1991 – 07/01/2004
Job Title: IT Customer Support Analyst

Education:

Undergraduate College: Butte College **Degree:** AA Liberal Arts, AS Social Science
Address: 3536 Butte Campus Drive, Oroville Ca. 95965 **Years attended:** 3

Graduate/Professional: California State University, Chico **Degree:** BA Social Psychology
Address: 400 West First Street, Chico, Ca. 95929 **Years attended:** 3

Graduate/Professional: Golden Gate University **Degree:** MS Human Resources, Personnel
Address: 536 Mission Street, San Francisco, Ca. 94105 **Years attended:** 2

Graduate/Professional: EXIM- ITIL Certification **IT Service Management-Foundation** Certification
Address: London, England. UK

Graduate/Professional: University of Delaware-
Certified Telemedicine Coordinator. (2021)

Certifications:

UK Chartered Institute of Environmental Health- Safety Manager
Intermediate Certificate in Supervising Health and Safety

FEMA Emergency Management Institute
Professional Development Series Certification

California Emergency Medical Services Authority (EMSA)
Mission Support Team – MST Training completed.

Homeland Security Exercise Evaluation Planner. (HSEEP)

Committees:
Chair: Diamond Springs El Dorado Community Advisory Committee.
Co-Chair: El Dorado Cunty Child Abuse Prevention Counsel.

References available upon request